

Createk Systems - Corporate Info

1.0 Introduction

Createk Systems cc is an Information Technology (IT) corporation focusing on Industrial Computers, Personal Computers and Servers.

Createk was established in 1986 (in the days of the Intel 88 processor!) by a group of electronics engineers who wanted to make a professional difference in the personal computer industry. From small beginnings Createk has steadily grown to a multi-million Rand entity.

At Createk we believe in Personal Attention, Customer Service and Customised Solutions. Our dedicated Quoting software enables us to get quotes to you fast and efficiently.

Createk constantly strives to provide:

Creativity in Technology!

2.0 Awards

Createk has been an accredited supplier of computers and computer solutions to the University of Pretoria for the past 18 years. During this time Createk has received several awards from the University of Pretoria. The most recent awards include:

- Outstanding Service Award 2004
- Outstanding Service Award 2005

3.0 Values

Createk abides by the following values:

Personal Attention

We give you personal attention in your search for an optimum computer solution.

Customer Service

We go out of our way to make your computer experiences as positive as possible.

Customised Solutions

We provide you with the solution you require.

4.0 Partners

In order to supply their clients with the best computer products and services, Createk has partnered with the following prestigious institutions:

- Intel (*Intel Premier Provider 2006*)
- Microsoft (*Microsoft Partner [OEM System Builder]*)
- Hewlett Packard (*hp Preferred Partner 2006*)
- Acer (*Acer Active Partner*)
- iEi (*Official Distributor*)

Createk are also official resellers for the following institutions:

- AMD
- IBM
- Fujitsu Siemens
- Epson

Createk has a sister company in the Virtual Reality (VR) and Training Solutions fields. 5DT (Fifth Dimension Technologies) is a high technology company specialising in Virtual Reality (VR), Training Simulators and Computer Based Training (CBT) Systems. For more information about 5DT, please visit:

www.5DT.com

5.0 Products

Createk offers a wide range of Computer Products, such as:

5.1 Industrial Computers & Solutions

(Official distributor for the iEi Industrial Computer Range)

- a. Single Board Computers
- b. Industrial Computer LCD Product Series
- c. Industrial Computer Chassis
- d. Industrial Computer Power Supplies
- e. Industrial Computer Peripherals
- f. iEi's Video Card (IVC) Series (MPEG-4 Audio/Video)

5.2 Personal Computers

- a. Createk Brand (Built to order: Intel or AMD)
- b. Name-Brand
 - Hewlett Packard
 - Acer
 - Fujitsu Siemens

5.3 Servers

Built to order

- Intel White Box
- Hewlett Packard
- IBM
- Fujitsu Siemens

5.4 Notebook Computers

- Acer
- Hewlett Packard
- IBM
- Fujitsu Siemens

5.5 Printers

- Hewlett Packard
- Epson

5.6 Consumables

Printer and Plotter Cartridges

5.7 Software

We are Official Resellers of a wide variety of Major Computer Software Families such as Microsoft, Corel and Adobe.

5.8 Peripherals and Computer Parts

- a. Computer Parts
Motherboards, Processors, RAM, Hard Drives, Diskette Drives, Storage Solutions, Graphics Cards, CD-ROM and DVD Readers and Writers
- b. Peripherals
Modems, Interface Cards, Keyboards, Joysticks, Pointing Devices, Memory Sticks, External Storage Devices
- c. Monitors
CRT, LCD, Plasma Screens

5.9 Projectors

- 3M
- Epson
- InFocus

6.0 Sourcing of Specialised Products

Createk is very experienced in sourcing Specialised Products, both on the hardware as well as software fronts. We strive to keep on top of developments in the Computer Industry. Our engineering background, current knowledge and experience, combined with our ability to find the best shipping solution for each case, enables us to get esoteric products to you in time and within your budget.

7.0 Services

Createk's wide range of Computer related Services and Solutions include:

- 7.1 Computer Repair Service
 - a. On-Site and Off-Site Computer Repair Services in Gauteng.
 - b. Repairs are performed by trained and experienced technicians.
 - c. Service Level Agreements (SLAs) may be concluded.
- 7.2 Printer Repair Service
 - a. On-Site and Off-Site Printer Repair Services in Gauteng.
 - b. Repairs are performed by trained and experienced technicians.
 - c. Service Level Agreements (SLAs) may be concluded.
- 7.3 Server Set-Up and Installation (Turnkey Solution)
- 7.4 Network Installations (Wired and Wireless)
- 7.5 Internet Solutions
- 7.6 Data Recovery
- 7.7 Anti Virus Solutions

8.0 Personnel

Createk consists of a dedicated group of highly talented individuals, including several Electronics Engineers and Technicians.

9.0 Facilities

Createk has been housed in their own building in the Persequor Technopark, Pretoria, South Africa for the past 10 years. This facility includes offices, workshops and storage areas.

10.0 Business Form

Createk is a privately-held business entity and is registered in South Africa as a Closed Corporation (CC).

11.0 Contact Information

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